

Conflict Management Webinar

The Importance of Trust in the Workplace

Date: July 10, 2012

Time: 10:00am(EST)

Date: July 12, 2012

Time: 1:00pm(EST)

Many experts agree that trust is perhaps the most important element of a harmonious, synergistic and efficient work environment. Organizations that have trust among employees are usually successful; those that don't frequently are not. This 60-minute webinar will focus on the impact of the absence of trust in the workplace and in understanding how trusting relationships can have a positive impact on productivity. The facilitator will discuss specific steps and actions that can help to create a climate of trust in the workplace. Participants will be given the opportunity to learn from each other and the facilitator through large and small group discussions during this interactive session.

Facilitator: Kathey Foskett of Curtis Lewis and Associates is a consultant, mediator, trainer and conflict coach who specializes in identifying root causes of organizational, team and individual conflict issues, interest based negotiation and cooperative problem solving, coaching, conflict prevention and management and other strategies to help agencies and their employees move forward together.

Reserve your webinar seat now:

Register by sending an email to your Center Complaints Manager at lashawn.mcduffie-1@nasa.gov. Please register by June 25th and specify which session you would like to attend.

Participation for each session is limited to 20 persons. Due to this small class size, once registration is full we will keep a waiting list of interested individuals who will be contacted in the event of a cancellation. There is no charge to participate. The webinar sessions are open to employees, managers and supervisors at all NASA Centers. You will need a speaker phone and a computer to participate. Upon registration, you will receive instructions on how to link to the webinar by telephone and on the internet.

Questions? Please contact Fred Dalton, Conflict Management Program Manager at (202) 358-0941 or frederick.j.dalton@nasa.gov.